



Summer 2020 AS/PC® Legacy Registration Update.

Installation/Upgrade Instructions

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WARNING! YOU MUST PERFORM A FULL BACKUP OF YOUR SYSTEM BEFORE BEGINNING THIS INSTALLATION!

As with any program upgrade or installation, it is important that you perform a full system backup prior to installation and follow the enclosed upgrade installation instructions. If you have ANY questions during this process, STOP and call your hardware consultant or DBC technical support.

We are available Monday-Friday from 9 AM to 5 PM Eastern Time at 610-820-0440 OR you can create a support ticket on our website at www.dbconsultants.com and click on the option for **Epic Support**. OR email us directly at asktech@dbconsultants.com and a ticket will be created for you.

Getting Started - Perform these steps BEFORE installing AS/PC®

1. Determine which drive contains the AS/PC® program. From the AS/PC® main menu on each computer running the program, select **HELP** and then select **About AS/PC®**. Record the program directory for each computer, which is indicated approximately 6 lines from the bottom of the displayed form, in the table below.

File Server			Workstation 4		
Workstation 1			Workstation 5		
Workstation 2			Workstation 6		
Workstation 3			Workstation 7		

2. Close all applications on all computers. If you have an earlier version of AS/PC® Legacy on your system, ensure that it is not running.
3. Perform a full backup of your system and ensure that the backup is readable.
4. When the installation is complete on the file server and all workstations, be sure to run the program initially on the server before accessing the program on the workstations.



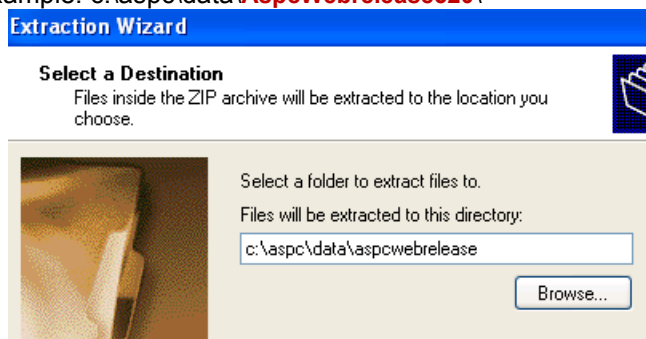
Installing the Web Release Upgrade

1. Click on the weblink in the email and download the **AS/PC® Legacy** update.
Downloads from the internet normally are saved in your local Downloads folder.
Example location: C:\Users\pam\Downloads
2. After the download is completed:
 - If you are opening the downloaded file via your downloads folder then, **Right Click** on the **AspcWebrelease520.zip** file and choose **Extract All**.
 - If you are opening the downloaded file via your web browser's status bar, then **Double Click** on the **AspcWebrelease520.zip** file and choose **Extract All** from the menu option at the top of the window.

You will get a prompt for you to determine **where files will be extracted**. It should be extracted into the Data directory on your aspc server so it will be easier for updating all workstations.

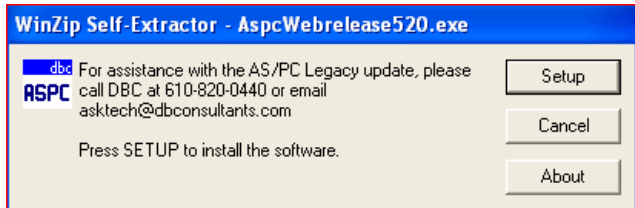
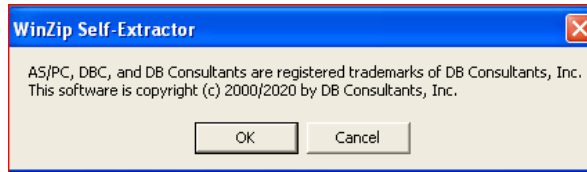
"Files will be extracted to this folder:" -- Remove default location and type in the data directory and a folder name for the files. Your data directory was collected on pg#1 of these instructions.

Example: c:\aspc\data\AspcWebrelease520\



3. The **AspcWebrelease** folder that you extracted to will contain the following files:
 - **Aspc520installer.exe** -- this is the installation file that you will run on each aspc legacy computer.
 - **Webrelease Installation instructions** in pdf format
4. After you have confirmed backups are completed and all users are logged out of the Aspc Legacy software you will then begin the installation.
****NOTE: if you are currently using XPMODE you will need to be in that window when running the Aspc Legacy Update. Open your data folder and double click on AspcWebrelease520 to continue.**

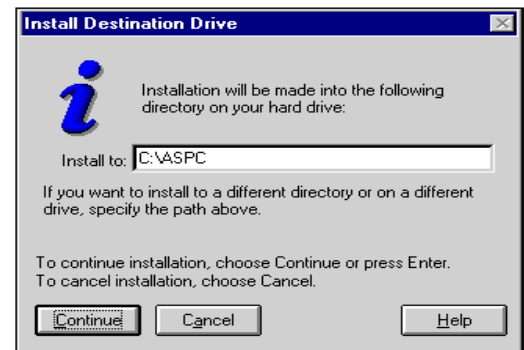
5. To begin the installation, double click on **Aspc520installer.exe** You will get the following message:



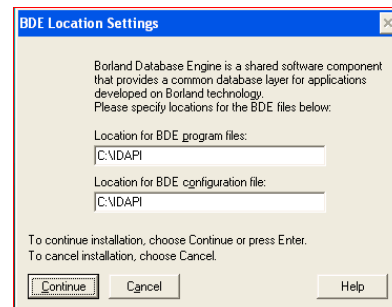
6. Choosing **Setup** will begin the extraction and installation process.
First you will be prompted for the for the Web Update Password to run
the installer **summer2020**



7. In the **Install Destination Drive** window, AS/PC® will default
to installing to your C: drive. You can enter another drive letter
if necessary for your system, but the program **must** be
installed in the "ASPC" directory. Click **Continue** to proceed.



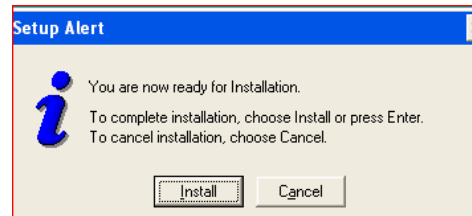
8. In the **BDE Location Settings** window, click **Continue**.



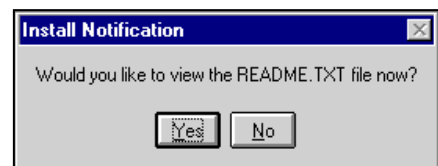


9. In the **Setup Alert** window, click **Install**. The AS/PC® for Windows Installation Screen will appear. The “speedometer” will indicate the progress of your installation.

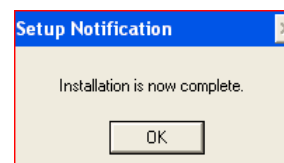
NOTE: If you are installing AS/PC® for the first time, you may receive an error message during the installation. This is a non-fatal error; simply click **Retry** to continue with the installation, which will continue successfully.



10. When the installation is complete, you will be prompted to view the README.TXT file. Click **Yes** and review this information before you run AS/PC®. After viewing, exit the file by selecting **File | Exit** from the menu bar. You can print this document for future reference from within the AS/PC® program under **File | Open | ASCII Text** and then selecting README.TXT.



11. You will receive a message that the installation is complete.



12. Open the AS/PC program. **Since this is a registration update only your local program files will be updated.** On your first logon of each program update you will see two licensing messages. Click ok to view the agreement and to continue into the program.
13. Repeat these instructions on **every** workstation. It is very important that **all** workstations are running the same version of AS/PC®.
14. When you move to the next computer you will find the **AspcWebrelease520** folder on that computer's data directory drive. Beware that this location may vary from workstation to workstation. You can refer to the information you collected on pg#1 of these instructions.



Confirming the Successful Installation of AS/PC

After installing the upgrade on the server and each of your workstations and running the program on the server to update the structure of the data files, you should now confirm that the installation was successful on all of your computers. Problems are rare, but DBC cannot account for all combinations of operating systems, hardware, networks, and other programs that you may have installed that can cause issues with this installation. The checklist below includes items that you should review prior to doing any data entry on your new software.

- ❑ Confirm that the updated versions of the programs were installed on each of your computer. For each program, select **Help** and then **About**. On the last segment of the displayed screen, you will see a version and a build number. They should match the following:
 - AS/PC Legacy main program: **13.520**
 - AS/PC Utilities Legacy: **4.127**
 - DBW837V5 Electronic Claims System, 5010 Version: **1.157**
 - AS/PC Care, Advanced Reporting Module: **2.172**
- ❑ Confirm that your IDAPI configuration is accurate. Do this **on every workstation including the File Server!** Click **Start** and then select **Programs**, then **AS/PC®** and then **BDE Configuration Utility**. Once open, the banner of the next window should read **BDE Configuration Utility – X:\IDAPI\IDAPI.CFG** where **X:** is the drive on which your database engine is installed. While the drive letter itself is unimportant, please confirm that it is referencing the **IDAPI.CFG** file. If not, **STOP NOW** and call your Tech Support group immediately. You should also click the **SYSTEM** tab. Confirm that **Local Share** is set to **True** and **MAXFILEHANDLES** is set to a **minimum of 65**. If not, **STOP NOW** and call DB Consultants Tech Support immediately.